

**FOR IMMEDIATE RELEASE**

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**CYPRESS CARE ANNOUNCES THE LATEST RELEASE OF ITS PROPRIETARY  
ONLINE CLAIMS PORTAL, SEQUOIA™**

**Atlanta – December 3, 2008** – Cypress Care announced today the latest release of its proprietary online claims management portal, Sequoia™. Sequoia provides workers' compensation and auto liability claims professionals with access to detailed real-time claims data, benchmarking, and robust claim management functionalities for pharmacy and ancillary healthcare service programs.

Sequoia is a convenient and user-friendly tool for effectively improving business efficiencies, implementing cost controls, and providing real-time access to claim data. This allows claims professionals to drive desirable outcomes while mitigating the financial impact of claims. Cypress Care's latest Sequoia release offers an array of new features based on usage analyses, client requested specifications, and internal initiatives.

"The latest release of Sequoia offers a comprehensive solution to manage the entire continuum of care," said Tim Vroman, Cypress Care president. "We will continue to invest in system enhancements, ensuring our customers receive the most advanced technology available for managing their pharmacy and ancillary healthcare programs."

Through the Sequoia interface, accessible from any device with internet connectivity, claims professionals can input, extract, and edit claims data, define and modify claims, generate snapshot reports, and track orders. By handling claims processes electronically, including document archival, users are able to eliminate much of the paperwork traditionally associated with a workers' compensation or auto liability claim, improving processing efficiency while also significantly reducing administrative costs.

The latest Sequoia release offers enhanced graphics and improved navigation in an intuitive user interface. Immediately after logging in, claims professionals are taken to a comprehensive dashboard displaying program metrics, search fields, and links to frequently used applications, including automatic "new patient" alerts. Claims professionals are also able to approve or reject pending prior authorizations and extend pharmacy program termination dates quickly and effortlessly from this screen.

Sequoia is integrated with the Client Analysis and Reporting Engine (CARE), Cypress Care's enterprise reporting and management tool for convenient access to critical business, trend, and clinical reports. Unique to Sequoia, this direct link to CARE empowers claims professionals with the ability to access and organize detailed claim

information and program metrics into a custom dashboard for easy viewing and reporting.

“Sequoia’s new features were developed with the unique needs of our customers in mind,” said Chuck Cavaness, Cypress Care chief information officer. “These enhancements streamline administrative tasks, reduce multiple touch points, and provide adjusters and case managers with complete visibility into services rendered and resulting outcomes of their programs.”

Sequoia’s patient detail section includes simple navigation to patient journals and documents. The patient journal feature records all administrative activity related to the claim, including in- and outbound calls, notes, script fills, and changes to term dates. The patient documents feature of Sequoia provides easy access to related bills, doctor and patient notes, ancillary documents and all other documentation related to the claim. These enhancements to the patient detail section give claims professionals more visibility into individual claim activity in the same convenient interface, further reducing administrative overhead.

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#### **About Cypress Care**

Cypress Care is a leader in the management of rising claims expenses related to pharmacy and ancillary healthcare service benefits for the workers’ compensation and auto liability markets. With its comprehensive, powerful technology and industry expertise, the company has created a new standard in cost management and customer service. Cypress Care’s strategic objectives center around the delivery of products and services that address a broad spectrum of integrated healthcare services that contribute significantly to the reduction of claims cost. The company’s customers include some of the largest private/governmental employers and insurance companies in the United States. For more information, please visit [www.cypresscare.com](http://www.cypresscare.com).